

Jam Jar Weddings FAQ's

Hire conditions

As I'm sure you will appreciate, our collection is our business and without a deposit, we leave ourselves extremely vulnerable. We do not ask that you pay a damage deposit upfront to us. Instead, we ask you to sign this little agreement to state that...

"I, _____, agree that if any of the props being used in my wedding are lost, stolen or damaged in any way, through fault of my own, my guests or the venue staff, I will pay the following amount(s) in full to Jam Jar Weddings within 24 hours of the damage being reported to me.

Signature _____ Date _____

All items are priced PER ITEM

Item	£	Item	£	Item	£
Chair Covers	4.50	Step Ladders	50.00	Large Frames	25.00
Mirrors	25.00	Backdrops	250.00	Table Cloths	35.00
Table Runners	10.00	Table Numbers	5.00	Sash Windows	125.00
Easels	75.00	Tealight Holders	3.00	Small Glassware	5.00
Small Cylinders	8.00	Medium Cylinders	12.00	Large Cylinders	18.00
Long Stem Candlesticks	10.00	Candelabras	95.00	Log Slices	10.00
Mirror Plates	12.00	Cart Wheels	125.00	Barrels	95.00
Milk Churns	50.00	Fairy Lights	20.00	Silver Plinths	85.00
Wooden Plinths	85.00	Small Frames	4.00	Medium Frames	8.00
Perspex Signage Small	10.00	Perspex Signage Medium	25.00	Perspex Signage Large	50.00
Post Boxes	75.00	Blossom Trees	300.00	Manzanita Trees	200.00
Bespoke Item:					£
Bespoke Item:					£
Bespoke Item:					£
Bespoke Item:					£

Jam Jar Weddings and Events Ltd

Comp. No. 11972345

Unit A15, Cradley Enterprise Centre, Maypole Fields, Halesowen, West Midlands, B63 2QB

www.jamjarweddingsandevents.co.uk

chat@jamjarweddingsandevents.co.uk

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Terms and FAQ's

Bookings	All bookings require a non refundable deposit payment (a £50 save the date deposit or a 25% package deposit). No bookings are in the diary until we have received this from you.
Package Amendments	We ask that you finalise your package 12 weeks before your big day. You can add to your package up to 6 weeks before your wedding, at the point that your balance is paid). We do not allow reductions to packages after 12 weeks before the wedding.
Printing Cut Off Dates	<p>We ask that you provide us with the electronic details of any of your print work and handmade items no later than 3 weeks before your wedding.</p> <p>We do not accept paper versions of your print work details. All details should be sent to us using the excel template provided.</p> <p>We will print EXCATLY what you send us so please check spellings (particularly names) and all dates and details thoroughly. We take no responsibility for errors in the documents you send to us. We cannot make changes to signage or stationery once we reach 3 weeks before your wedding.</p>
Florals	Your flowers will be ordered from Holland based on the planning sheets from our planning meetings. These orders are placed 4 days prior to your wedding. If you need to make changes to your florals please be aware that we can change orders up to this point but there may be additional charges.
Set Up and Collection	We will usually arrive at the venue at the earliest point the venue will allow us in, we will discuss this with you at your planning meeting. Your hire finishes at midnight on the day of your wedding. Our collection is in your care during this period and it is your responsibility to ensure that when we collect it, it is in the same condition as when we set it up.
Photographs and Personal Items	If you are using your own photos in our displays please ensure that these are COPIES and not originals as they often get bundled up in our collections and we would hate for you to lose your memories. If you have other personal items in our displays (this includes cards in our post boxes) please ensure you have removed these by midnight on the day of the wedding. This includes emptying your cards box.

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Damage/ Loss/ Theft	<p>We appreciate that accidents happen. There is a damage/loss/theft total for each of our items which can be found in your contract.</p> <p>Whether it is the fault of you, your guests or your venue staff - you are required to pay these amounts in the instance that any of our pieces are in any other form than they were delivered on the day of your wedding. Payments are required within 24 hours of your wedding to ensure we have time to replace the items before other bookings.</p>
Cancellations	<p>Our deposits are all non refundable with no exceptions. If you reschedule your wedding and we are available we will swap the date at no extra cost. Sadly if we are not available your deposit is non refundable.</p>
Payments	<p>We only accept bank transfers or cash payments (by prior arrangement). Our bank details will have been provided to you at the point of booking. Balances are payable in full 6 weeks prior to your wedding day.</p> <p>We can accept payments throughout your engagement period if you would like to spread the cost. We ask that these instalments are paid on the first of the month and you let us know how much you are planning to pay so we can keep track of it.</p>
Emergencies / Dangerous Weather/ Acts of God	<p>We hate that we have to add this section because for us not to attend your wedding a very serious emergency would need to have happened. But, like all wedding suppliers, it is possible that due emergencies or dangerous weather we may not be able to attend. I have a network of talented people we can call on for help and we will move heaven and earth to never cancel a booking. During winter months, there is always a risk of adverse weather which is entirely out of our control. We will not risk our personal safety to travel in dangerous conditions. In that instance, a partial refund (this would depend on how much of the wedding had already been ordered/created) would be arranged with you.</p>
Candlelight	<p>We are happy to use real candles in your styling, but we take no responsibility for accidents or fire once we have left the venue. As with all of our collection, candles are your own responsibility throughout your hire period. Please consider candlelight carefully during your planning meeting as accidents can happen.</p>